

Metron News Release

METRON AND FGI LIMITED TO OFFER NEW ISEB-ACCREDITED ITIL® CAPACITY MANAGEMENT PRACTITIONER'S TRAINING COURSE

26th July 2007, Taunton, Somerset, UK: Leading capacity planning and performance specialist, Metron, announces a new collaboration with FGI Limited, to offer an ITIL® Capacity Management Practitioner's training course. The course will conclude with an ISEB (Information Systems Examination Board, part of the British Computer Society) examination that provides the delegate attending the course with the ITIL Practitioner Certificate in Capacity Management. ITIL is the most widely used best practice for IT Service Management. It uses a top-down business-driven approach to the management of IT, focusing on the strategic role which high quality IT can play in the overall success of an organization.

Andrew Smith, sales director of Metron said: "The new ITIL Capacity Management Practitioner's Course will bring together Metron's twenty-one years experience in this specialist sector of the IT industry with FGI's expertise in ITIL training. Unlike other ITIL training courses, this one will be delivered by capacity management experts with hands-on experience of the technology, rather than general training providers."

FGI Limited, based in Warwick, is a specialist provider of IT Service Management/ITIL Training and has been offering both Examination and Non Examination ITIL Training for over three years within the UK, Europe and also worldwide.

Martin Jackson, Sales and Commercial Director of FGI Limited said "FGI Limited is delighted to announce the Strategic Alliance that we have entered into with Metron. We are extremely pleased to be able to expand our portfolio of ITIL Courses into the Capacity Management arena and delighted that we are able to do so with subject matter experts at Metron." Jackson continues "In addition to finding a partner such as Metron that shares our core values and desire to create an exceptional service, we are also now able to offer an ITIL Examination Course Offering utilizing resources in both the UK and the US."

The ISEB examination at the end of the course includes an essay and multiple choice questions.

Andrew Smith added: "There is undoubted demand, both in the UK and US, for practically-orientated ITIL capacity management training. The heavy demand we have seen for this course from the likes of Intel and VMware as well as major user organizations before we could offer the ISEB examination and qualification is testimony to this. This new accredited course is the first step in a program that Metron offers to take organizations from the theory and process definition of capacity management through to full implementation. Organizations can select where in the program they become involved based on their current capacity management activities and limitations such as budget and resource."

The Practitioner course is aimed at those who are new to capacity management, as well as those with more experience who are keen to understand how their current processes fit into the ITIL guidelines. It will also provide useful information for those pursuing a broad range of ITIL training. It is a pre-requisite for attendance on this course that delegates hold the ITIL Foundation qualification.

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications. Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL®-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL® consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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