

Metron News Release

METRON'S ITIL® CAPACITY MANAGEMENT COURSE STRIKES A CHORD

20th November 2006, Taunton, Somerset, UK: Capacity Planning and Performance Management specialist, Metron, reports that their ITIL® Capacity Management training courses are attracting an increasing number of delegates from companies across the globe. Recent attendees include VMware and Fujitsu, both of whom had courses specially tailored by Metron's consultants to their individual corporate needs.

ITIL® (Information Technology Infrastructure Library) is a customizable framework of best practices that promotes quality computing services in the IT sector. ITIL® addresses the requirements for an IT Service Management by presenting a comprehensive set of management procedures and describing the requisite generic operational processes. ITIL® processes are supplier independent.

Capacity Management sits at the hub of the ITIL® process and is fundamental in helping organizations optimize their hardware investment and avoid spending on unwarranted excess capacity. It also relieves IT service and delivery staff from reactive fire fighting and allows them to focus on more strategic, profitable issues.

Metron's ITIL® Capacity Management course, which draws upon the company's twenty-year history in the Capacity Planning industry, covers the establishment of Capacity Management as a repeatable process across the business, its services and its resources, together with monitoring, tuning, analysis, modeling, demand management and application sizing.

The ITIL® Capacity Management course for VMware, a world leader in virtual machine technology, incorporated their Capacity Planner service which is used to size targets for consolidation and virtual machines. It also included analysis on how Capacity Planning can be used to help identify when virtualization is appropriate, and how to bring fiduciary and overhead considerations into the decision making process.

According to Erik Wrobel, Director of Product Management at VMware: "This was an excellent class. I was impressed by the depth of knowledge that Metron provided to the course. In particular, I thought the course did a great job of balancing theory and concepts with practical approaches, insights and operational realities. I would recommend others to take it."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene Performance Management software is the most cost-effective product in its class providing fully integrated ITIL-compliant Capacity Management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O₂, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL® consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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Paul Shimell (Marketing Director). 01823 259231 paul.shimell@metron.co.uk or
Maggie Templeman (Press Officer). 01491 637942 maggie_templeman@btconnect.com

Metron Technology Ltd | Osborne House | Trull Road | Taunton, TA1 4PX
Phone: 01823 259231 | Fax: 01823 334502