

Metron News Release

METRON LAUNCHES ATHENE SE FOR UNIX & WINDOWS, PERFORMANCE ANALYSIS AND REPORTING SOFTWARE.

8th November 2002, Taunton, Somerset, UK: European performance management and capacity planning specialist, Metron, announces Athene SE. Athene SE provides analysis of current and recent system performance to identify and investigate problems as they are reported and determine courses of action that are required to restore service levels. Athene SE provides a fully automated performance reporting system for Windows and UNIX servers.

Athene SE is the ideal solution to meet the performance management requirements of small and medium enterprises and requires minimal technical expertise to operate. Athene SE captures and collects performance data from target systems and provides applications that exploit this data for performance analysis and automatic reporting of Oracle, Sybase and SQL Server performance. Detailed 'Drill Down' facilities to analyze problems, plot trends and report on over 1500 recorded metrics are available. All information is delivered by the client's choice of media in browser, e-mail or printed form.

Athene SE complements Metron's existing portfolio of different services and products that cater for any scale of organization and their performance management needs. This varies from Athene APR, the managed performance service, through to Athene the enterprise wide performance management system.

Athene SE captures and collects performance data from target systems and provides automatic reporting across the UNIX and Windows operating systems and databases such as Oracle, Sybase and SQL Server performance. Athene SE has facilities to import data from any source for Automatic Performance Reporting.

Athene SE provides reports on current and recent system performance to identify problems, report service levels and assist in identifying what courses of action are required to restore service levels. Athene provides a simple and intuitive interface to thousands of performance metrics, presenting high quality graphical information of system, database instance and session, user and command data.

Athene SE includes Metron's new Athene Advisor. Advisor provides intelligent performance reporting and trend analysis for UNIX and Windows systems and Oracle databases. Advisor provides users with a fast and convenient means of bringing anomalies to their attention and also gives an explanation of their likely cause. Advisor interprets reports with an indication of the results' divergence against the 'norm' and possible recommendations of actions to be taken. In effect Advisor is an 'instant consultant' giving regular performance audits with no personnel resource needed to generate them.

Athene SE offers a fully automated performance reporting service. The client chooses the performance reports they want to see, and the frequency at which they want to see them. Athene SE produces the reports for the client, making the reports available to be browsed via Intranet, Internet or sent via e-mail. The client benefits from regular performance reporting to aid decision-making, without needing dedicated resources and staff to get that information.

Athene SE is backed up by a telephone-based support centre, staffed by Metron's technical experts, who can provide additional help if required.

Typical pricing for Athene SE and capture agents for 5-10 UNIX or Windows Servers is around £6,000 per annum.

According to Metron Director, Paul Shimell: "With Athene SE we have an unrivalled range of products and services that meet the needs of any size of organization. We are committed to continue developing our products to embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the

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least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL[®]-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL[®] consultancy and training services as a key element of their Service Management and Delivery.

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