

# Metron News Release

## METRON ANNOUNCES LAUNCH OF ATHENE 7.5 FOR ITIL® CAPACITY MANAGEMENT

10th October 2004, Taunton, Somerset, UK:

### Key features:

- Dashboard for Business, Service and Resource Capacity Management
- Enhanced reporting for metaviews on thousands of nodes
- Enhanced support for ITIL® Service Level & Availability Management

Leading European performance management and capacity planning specialist, Metron, announces the launch of the latest version of the company's Athene product. Three important feature sets within Athene 7.5, which will start shipping in January 2005, are; Dashboard for Business, Service and Resource Capacity Management, enhanced reporting and data visualization techniques to review thousands of nodes at a glance and additional support for ITIL® Service Level and Availability Management.

### ITIL® Support

Used widely for Resource Level Capacity Management (RCM), Athene features a range of enhancements in this release to facilitate Service Level and Business Level Capacity Management (SCM & BCM). There are additional features to aid in Service Level Management and Availability Management. This brings together all the key ITIL® processes in Service Delivery at one single entry point.

### Dashboard

The provision of a 'Dashboard', which allows for nested status reports within the existing Automatic Performance Reporting structure with higher-level application views catering for thousands of nodes together with flexible user definitions of column headings and column suppression.

### Reporting

Athene 7.5 reporting extensions include: Bulletin metaview calendar style – historic weekly thumbprint reports, color coded consistency across services providing easier scanning and hotspot contour reports giving metric data visualization at a glance. Additional reporting features provide sample Quality of Service metrics and effective uptime statistics to assist in Service Level Management and Availability Management.

Paul Shimell, a director of Metron commented: "Metron have been associated with the development of the ITIL® guidelines since their inception in the eighties and assisted in the drafting of the original workbook for Capacity Management. With the rapidly evolving take-up of ITIL® in commercial IT establishments, Athene has been continually enhanced to meet the requirements of ITIL® certified IT Service Management teams. This series of enhancements addresses the needs of Service and Capacity Managers tasked with the job of delivering services from the very largest to quite small server farms."

### Notes for editors

#### About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL®-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O<sub>2</sub>, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half

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the UK's top 100 companies are now using Athene combined with expert ITIL<sup>®</sup> consultancy and training services as a key element of their Service Management and Delivery.

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