

# Metron News Release

## HP OPENVIEW USERS - A PRO-ACTIVE APPROACH TO PERFORMANCE MANAGEMENT FROM METRON

**3rd January 2005, Taunton, Somerset, UK:** Leading performance management and capacity planning specialist, Metron, announces the launch of a new facility to enable HP OpenView (OVPA agent) data to be used as an alternative source of data for the Athene Planner module.

Although device utilizations vary linearly with changes in the workload, response times do not due to the effects of contention for system resources. Performance can only be predicted accurately by using advanced mathematical modeling techniques such as those developed and proved by Metron. Athene confers the advantages of these methods without requiring any mathematical knowledge.

To use this facility the user will run a UNIX shell script on the target node. This invokes the OpenView 'extract' command with appropriate parameters to produce an extract file. Athene has been extended to allow a model to be built using the OpenView extract file.

A scenario facility enables you to define the way in which configurations and workloads will change. The resulting model is solved in a matter of seconds. The results are displayed using a powerful graphical reporter that focuses attention on current or potential performance

### Key Features of Athene's performance prediction function:

- Evaluates the effect of changes in workload on end user service levels
- Predicts the effect of hardware upgrades and other configuration changes
- Identifies system bottlenecks
- Predicts resource utilization and response times
- Reports results by device and key elements of the workload
- Solves models in seconds.

### Athene Benefits:

- A pro-active approach to performance management that identifies performance problems in advance, so that action can be taken before end-user service levels are adversely affected.
- Assists in hardware budgeting and purchase justification by identifying the minimum hardware (and therefore expenditure) required to achieve target service levels.

Paul Shimell, a director of Metron commented: "Metron have been working in partnership with leading manufacturers and System Software companies for many years. Having an OVPA agent in Athene means that we can now provide the level of predictive Capacity Management capabilities that are encompassed in Athene to sites that have standardized on using HP OpenView for the collection of performance metrics and have, to date, been severely limited in this area. Having an OVPA agent also means that HP OpenView users can take advantage of the sophisticated automatic enterprise-wide reporting tools that go to make up the many Athene applications."

### Notes for editors

#### About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

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Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL®-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O<sub>2</sub>, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL® consultancy and training services as a key element of their Service Management and Delivery.

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