

# Metron News Release

## METRON'S ATHENE DELIVERS PERFORMANCE MANAGEMENT FOR MAJOR UK CLEARING BANK

**24th September 2007, Taunton, Somerset, UK:** Metron has been working with one of the UK's leading clearing banks for the last five years.

The company's Athene product is now installed at the bank on some 300 UNIX servers, on more than 600 Windows servers and has been adopted as part of the bank's standard build process for all new servers. Athene is responsible for providing capacity planning on the majority of the bank's key services including internet banking, branch systems, finance, telephony, HR and the corporate portal.

Regular activities undertaken by Athene include the production of trending patterns of performance activity and exception reporting with the goal of improving hardware utilization and reducing total cost of ownership. In addition, monthly Service Capacity Plans are produced by Athene to provide a business-orientated (rather than a purely IT) report on the implications on the infrastructure of a change in a particular service. Athene is also used to provide Windows capacity reports, twice yearly, as part of the bank's overall Capacity Plan. This involves taking business volume predictions per service, working out which servers support the applications and identifying (using the key indicators of CPU, memory and disk) which may become bottlenecks. The resultant plan is used to help budget for expenditure on new hardware, ensuring that it is purchased at the optimum time.

It is planned that the use of Athene will be extended with the aim of providing even more precise data on the link between business data and its impact on the infrastructure.

Most recently, Metron has been awarded a consultancy project to assist the bank in managing the extension of its use of Athene across its Windows environment, with the aim of further improving the quality of service to its users.

### Notes for editors

#### About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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