

Metron News Release

FASHION RETAILER, OASIS, ADOPTS ATHENE FOR PERFORMANCE MANAGEMENT

18th May 2000, Taunton, Somerset, UK: Metron Technology has won a contract to provide performance management and capacity planning consultancy services to fashion retailer, Oasis Stores.

According to Peter Evans at Oasis: "We were experiencing performance problems, in particular, unacceptably slow response times, with our Compaq Alpha system which was running the Rex Mercatus stock control package, a core part of the company's business systems. It was important for us to be able to identify the cause of these problems and then put in place a strategy to overcome them."

Another fashion retailer, who also uses a Rex Mercatus system, recommended Metron's consultants to Oasis.

Metron's consultant used Athene, Metron's capacity planning and performance management tool, to collect data and analyze the reasons for the poor performance. "We collected data from the system over the course of two weeks. Analysis indicated that the processors were being heavily utilized at times and had long queue lengths. Further analysis on the load balancing of the CPUs obviated the need to tune the application in this area. We then used Athene to examine I/O performance in the light of specific Oracle Datafile utilization. We were finally able to both confirm the general good use of the Processor set on the machine by Oasis, and isolate the Datastructures which were in fact creating performance bottlenecks"

Peter Evans: "I am very happy with the results of this consultancy project. Although we could have used the standard tools provided as part of the NT operating system, we simply would not have had the level of detail provided by Athene."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL[®]-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL[®] consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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