

Metron News Release

PERFORMANCE MANAGEMENT WITH 'BRAINS'

2nd March 2001, Taunton, Somerset, UK: Europe's leading performance management and capacity planning specialist, Metron, announces the release of Athene Advisor to deliver major new reporting capabilities within the company's Athene product. Athene is installed for clients such as British Gas Transco, WH Smith, Reuters and Nestlé, providing measurement, analysis, planning and reporting capabilities for UNIX and Windows servers.

Athene Advisor draws on over 300 man-years of expertise in performance analysis. This brainpower takes the form of 'computational intelligence' to provide expert interpretation of performance data. Advisor provides intelligent performance reporting and trend analysis for UNIX and Windows systems and Oracle databases. Advisor provides users with a fast and instant means not only of having anomalies brought to their attention, but also of being given an explanation of their likely cause, together with an indication of the results against the 'norm'.

Thus, for example, whenever Advisor updates a graph (containing performance data analysis and results) it also provides a written interpretation of the significant features of the observed data. This interpretation may include recommendations on what action should be taken. This might be advice on upgrades, or warnings based on trending that a specific area of the system will reach a critical level on a given date in the future.

Advisor also includes a global system summary, which provides users with a 'traffic light' report on the performance of every system within the installation. The information is delivered as a single screen.

Paul Shimell, a director of Metron, says: "Athene's Advisor contains features which are unique in the world of performance analysis. Key benefits of this latest extension to Athene are that intelligent management information reports are produced automatically at regular intervals (specified by the user) and that it releases staff from routine, time-consuming tasks to undertake more strategic planning and development work."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL[®]-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL[®] consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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