

Metron News Release

METRON LAUNCHES ATHENE AUTO, FULLY AUTOMATED PERFORMANCE MANAGEMENT SOFTWARE.

11th July 2001, Taunton, Somerset, UK: European performance management and capacity planning specialist, Metron, announces Athene Auto. This software package is the first to provide a fully automated performance reporting system for Windows and UNIX servers.

Athene Auto is the ideal solution to meet the performance management requirements of small and medium enterprises and requires no user management or specific technical expertise to operate. All information is delivered by the client's choice of media in browser, e-mail or printed form.

Athene Auto complements Metron's existing portfolio of different services and products that cater for any scale of organization and their performance management needs. This varies from Athene APR, the managed performance service, through to Athene the enterprise wide performance management system.

Athene Auto captures and collects performance data from target systems and provides automatic reporting across the UNIX and Windows operating systems and databases such as Oracle, Sybase and SQL Server performance. Athene Auto has facilities to import data from any source for Automatic Performance Reporting.

Athene Auto provides reports on current and recent system performance to identify problems, report service levels and assist in identifying what courses of action are required to restore service levels. Athene provides a simple and intuitive interface to thousands of performance metrics, presenting high quality graphical information of system, database instance and session, user and command data.

Athene Auto includes Metron's new Athene Advisor. Advisor provides intelligent performance reporting and trend analysis for UNIX and Windows systems and Oracle databases. Advisor provides users with a fast and convenient means of bringing anomalies to their attention and also gives an explanation of their likely cause. Advisor interprets reports with an indication of the results' divergence against the 'norm' and possible recommendations of actions to be taken. In effect Advisor is an 'instant consultant' giving regular performance audits with no personnel resource needed to generate them.

Athene Auto offers a fully automated performance reporting service. The client chooses the performance reports they want to see, and the frequency at which they want to see them. Athene Auto produces the reports for the client, making the reports available to be browsed via Intranet, Internet or sent via e-mail. The client benefits from regular performance reporting to aid decision-making, without needing dedicated resources and staff to get that information.

Athene Auto is backed up by a telephone-based support centre, staffed by Metron's technical experts, who can provide additional help if required.

Typical pricing for Athene Auto and capture agents for 5-10 UNIX or Windows Servers is around £4,000 per annum.

According to Metron Director, Paul Shimell: "We are committed to continue developing our products to provide the maximum benefits at the least cost to an ever widening range of IT users. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

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Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL®-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL® consultancy and training services as a key element of their Service Management and Delivery.

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