

Metron News Release

METRON LAUNCHES WEB-BASED PERFORMANCE REPORTING SERVICE

1st September 2000, Taunton, Somerset, UK: European performance management and capacity planning specialist, Metron, announces the launch of a new ASP (web-based) service – Athene APR (Automated Performance Reporting). The new service, released this month provides organizations for the first time with fast, flexible, 'on demand' performance reporting over the Internet/Intranet, without the need to invest in either the software or the personnel usually required to handle performance management issues.

With the emphasis on meeting individual client requirements, customers for Athene APR are able to choose from over fifteen hundred performance metrics to ensure that their reports provide the requisite level of detail. High level reporting options include which machines they require performance reports for, the specific information they need, when the reports should be available, how they should be delivered (Intranet, email, print or saved to file) and to whom. Daily reports on the selected performance metrics are provided by Athene APR via the web and updated at the frequency chosen by the client to provide a picture of how the system is performing. Weekly, monthly and quarterly summaries highlight trends in system performance to enable longer-term management and capacity planning of hardware requirements.

Athene APR provides performance management information for any organization with Windows NT or UNIX systems. The new service is backed up a telephone-based support centre, staffed by Metron's technical experts, who can provide additional help if required. Remote management of the service is handled by Metron.

Athene APR is provided by Metron based on a one-off first year cost of £5,000 for the 'Table D'Hote' service providing up to fifteen reports at any frequency required for one to fifteen systems together with expert telephone support and additional benefits. Subsequent years are charged at the rate of £3,000 per annum. According to Metron Director, Paul Shimell: "As these sums represent the true TCO (total cost of ownership) to our clients it will enable perhaps an order of magnitude more organizations to get immediate, relevant performance management information on their systems than was previously possible." "ASP (Application Service Provision) will become the model for delivering high quality management information at an affordable cost for the vast majority of IT users in the future."

Notes for editors

About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL[®]-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL[®] consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

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