

# Metron News Release

## METRON'S ATHENE CAPACITY PLANNING 'PRODUCT OF CHOICE' FOR WH SMITH

**20th March 2002, Taunton, Somerset, UK:** Based on successful trials on a number of Unix-based branch back office systems, WH Smith awarded Metron's Athene capacity planning and performance management solution, their 'product of choice' for use within its retail division.

WH Smith is using Athene for Windows NT, AIX and Oracle systems and the product is an integral and routine part of the working day for the IT Systems Group at WH Smith. Rod Barr, Support Engineer at ICL, who are responsible for managing WH Smith's systems: "I currently use Metron's Athene product to produce regular capacity plans on nine different systems with three operating system platforms. In addition, I also produce a current performance report, using Athene, for systems which are not part of the capacity planning schedule, but from which we need to be able to capture data.

"The regular reports produced from the Athene systems are distributed to the IT managers within WH Smith High Street business. The capacity planning reports produce figures to within 5% of actuals for branch processing.

"Without the use of Athene, we simply would not be able to produce reports of this nature. Although it is possible to use sar, ps and df within UNIX systems, it is the ability to merge and model data within Athene which provides us with a true picture."

Athene for Client Server has also been used, together with Metron's consultancy expertise, to assess expected performance on the company's Windows NT systems which provide the backbone for the WH Smith Clubcard loyalty scheme.

### Notes for editors

#### About Metron Technology Ltd.

Metron Technology was founded in 1986 and is Europe's leading Performance Management and Capacity Planning specialist. At Metron we are committed to continue developing products to provide IT users the maximum benefits at the least cost. We are delivering this by creating automated products that embody an increasing level of intelligence to address the continuing evolution and complexity of hardware environments and software applications.

Metron's Athene performance management software is the most cost-effective product in its class providing fully integrated ITIL<sup>®</sup>-compliant capacity management with automatic performance analysis and reporting for UNIX, Linux, Windows and Mainframe Servers.

In Europe Athene is installed for clients such as T-Mobile, WH Smith, O2, Nestle, LloydsTSB, and a number of government agencies. The company works in partnership with leading IT suppliers such as Hewlett Packard, Microsoft Systems, VMware, Computer Associates, IBM, Capgemini, and Oracle. The world's leading outsourcing companies and half the UK's top 100 companies are now using Athene combined with expert ITIL<sup>®</sup> consultancy and training services as a key element of their Service Management and Delivery.

Athene is a registered trademark of Metron Technology Ltd

© ITIL is a Registered Trade Mark, and a Registered Community Trade Mark of the Office of Government Commerce, and is Registered in the U.S. Patent and Trademark Office.

---

Paul Shimell (Marketing Director). 01823 259231 paul.shimell@metron.co.uk or  
Maggie Templeman (Press Officer). 01491 637942 maggie\_templeman@btconnect.com

Metron Technology Ltd | Osborne House | Trull Road | Taunton, TA1 4PX  
Phone: 01823 259231 | Fax: 01823 334502